

# **FREER'S** *Panel Works*

**24 hour towing**  
**03 58252822**

## **Keep this in your Glove Box, In Case of an Accident**

A Checklist of what to do in the unlikely event of an accident.

**Do Not Admit Liability**, this is up to your Insurance Company.

Firstly, make sure that no one is hurt. If someone is hurt, injured or in shock, immediately call an ambulance and request that Police attend to the accident scene. **Call 000 for Ambulance, Police, and Fire etc.**

After you have done this, call **Freer's** Panel Works 03 5825 2822 and we will organize a Tow Truck to attend the scene to help you.

### **Exchange the following with the other drivers:**

- ✓ Full Names
- ✓ Current Address
- ✓ Drivers License Numbers
- ✓ Contact Phone Numbers
- ✓ Insurance Company they are insured with
- ✓ Record the Make of the Car and
- ✓ The Number plate/Registration Number of the other car/s.
- ✓ Record the exact location and time of the accident.

When Tow Trucks arrive make sure that it is the right Tow Company you have requested to tow your vehicle. Remember it is your right to choose who you would like to tow your vehicle so wait for that Tow Truck to arrive. After the Authority to Tow docket has been filled out, including your address, the Towing Companies Address of where the vehicle will be towed to, sign the Authority to Tow. The driver will then give you a copy of this docket. Your vehicle will then immediately be towed to our address, even after hours.

After your car arrives, feel free to contact the company. **Freer's** Panel Works will arrange for you to come in to discuss the repair process and help you with your claim.

We will handle and arrange everything from there.

Emergency Towing Phone Number – **03 5825 2822** available 24 hours a day, 7 days a week.

Your vehicle will be towed to:

**Freer's** Panel Works  
32 McLennan Street  
Mooroopna Vic 3629  
[www.freers.com.au](http://www.freers.com.au)